



**Moen® Port-A-Suite**

## **Frequently Asked Questions**

### **What is the Moen® Port-A-Suite?**

The Moen® Port-A-Suite is a limited opportunity to purchase one exclusive luxury backyard bathroom suite inspired by the ultimate Father's Day escape. Only one Port-A-Suite is available for purchase.

### **Is this a sweepstakes or giveaway?**

No. This is not a sweepstakes, contest, or random drawing. The Port-A-Suite will be offered for purchase to the first eligible participant who successfully submits a valid claim and completes payment.

### **How much does the Port-A-Suite cost?**

The purchase price is \$621 USD, which includes delivery within the contiguous United States.

### **When does the Drop begin?**

The Drop opens at 10:00 AM ET on June 20, 2026.

### **How do I claim the Port-A-Suite?**

When the Drop opens, visit the website ([www.MoenPortASuite.com](http://www.MoenPortASuite.com)) and complete the claim form with your contact information and eligibility details. Claims are reviewed and verified before a purchaser is selected.

### **How is the purchaser determined?**

The first verified eligible claim received will be offered the opportunity to purchase the Port-A-Suite. If multiple claims are received at the exact same server-recorded time, a random selection will be used to break the tie.

### **Why does it cost \$621?**

The Port-A-Suite was created as a one-time-only Father's Day-inspired brand activation celebrating the idea of giving dads the bathroom break they deserve. To make the experience accessible and fun, Moen is offering the one-of-a-kind Port-A-Suite for the purchase of \$621 as a nod to Father's Day on 6/21.

## **What information do I need to submit?**

You'll need to provide:

- First and last name
- Street address
- City, state, and ZIP code
- Date of birth
- Phone number
- Valid email address

## **Do I pay when I submit my claim?**

No. Payment is not collected during claim submission.

## **How will I know if I am selected?**

If your claim is verified as the first eligible submission, you'll receive an email with a secure payment link on Monday, June 24.

## **How long do I have to complete payment?**

You must complete payment within two hours of receiving the payment link. If payment is not completed within that time, the purchase opportunity will move to the next eligible claimant.

---

## **Eligibility**

### **Who is eligible to participate?**

You must:

- Be at least 18 years old
- Be a legal resident of the contiguous United States or Washington, D.C.

### **Can residents of Alaska or Hawaii participate?**

No. The Port-A-Suite is only available to eligible residents of the 48 contiguous states and Washington, D.C.

---

## **Delivery & Installation**

### **Is delivery included?**

Yes. Delivery to a valid address within the contiguous United States is included in the purchase price.

### **When will the Port-A-Suite arrive?**

Delivery is expected approximately 8–12 weeks after purchase, although timelines may vary.

### **Does Moen install the Port-A-Suite?**

Delivery and placement are included, but the purchaser is responsible for utility hookups, permits, site preparation, and any additional installation requirements.

### **What do I need at my property before delivery?**

Your property must be able to accommodate:

- An 8' x 8' placement area
- A clear 10-foot-wide access path
- Water access
- Two separate 20-amp electrical circuits
- Waste management through septic service or sewer connection

### **Do I need permits?**

Possibly. Permit requirements vary by location. It is the purchaser's responsibility to obtain any required permits or approvals before delivery.

### **What if I live in an HOA community?**

You are responsible for confirming that your HOA permits placement of the Port-A-Suite before completing your purchase.

### **Can the Port-A-Suite be connected to my home's plumbing?**

Potentially, but any sewer or septic connections must be arranged by the purchaser and completed by a qualified professional where required

## **Refunds & Cancellations**

### **Can I cancel my purchase?**

Yes, but only before the Port-A-Suite has shipped. Approved cancellations made before shipment will receive a refund.

### **Can I return the Port-A-Suite after delivery?**

No. Once the Port-A-Suite has shipped, all sales are final and no refunds or returns will be accepted.

### **What if I discover I can't place it on my property after I buy it?**

It is the purchaser's responsibility to verify site requirements, permits, HOA restrictions, and utility access before purchasing. Refunds are not available after shipment due to site incompatibility.

---

## **Product Questions**

### **Is this a permanent structure?**

No. The Port-A-Suite is a customized portable restroom unit designed for residential placement.

### **Is the Port-A-Suite covered by a warranty?**

Warranty information will be provided with the final product details. Please refer to the official Terms & Conditions for the most current warranty information.